

PRESTASHOP Module **EU COOKIE LAW** (Notification + Blocker)



INSTALLATION AND CONFIGURATION GUIDE

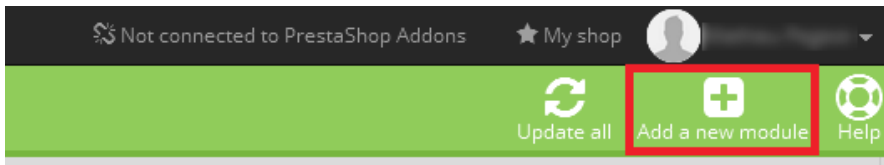
CONTENTS

<u>I) Installation.....</u>	<u>3</u>
<u>II) General configuration.....</u>	<u>4</u>
<u>III) Banner configuration.....</u>	<u>6</u>
<u>IV) Button configuration.....</u>	<u>9</u>
<u>V) Bloqued modules.....</u>	<u>13</u>
<u>VI) FAQ - Common errors.....</u>	<u>16</u>
<u>VII) Your opinion.....</u>	<u>25</u>
<u>VIII) Contact us.....</u>	<u>26</u>
<u>IX) Our other modules.....</u>	<u>27</u>

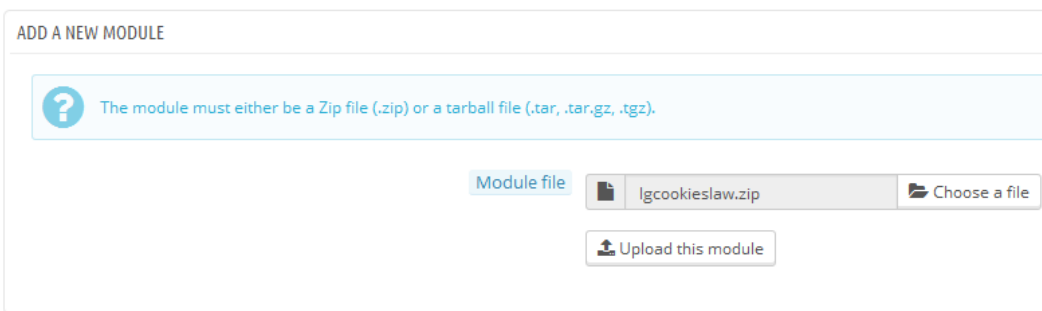
INSTALLATION

1.Go to the menu *Modules* → *Modules of your back-office*

2.Click on *Add a new module* (on the top right corner)



3.Click on *Choose a file*



4.Select the *lgcookieslaw.zip* file

5.Click on *Upload this module*

6.Find the *EU Cookie Law (Notification Banner + Cookie Blocker)* module

7.Click on *Install*



Front Office Features

EU Cookie Law (Notification Banner + Cookie Blocker) v1.3.4 - by Línea Gráfica

Display a responsive and custom warning banner and disable cookies when users enter your website until you obtain their consent.



8.Click on *Configure*



Front Office Features

EU Cookie Law (Notification Banner + Cookie Blocker) v1.3.4 - by Línea Gráfica

Display a responsive and custom warning banner and disable cookies when users enter your website until you obtain their consent.



If you get an error during the installation, [please read the section 1 of our FAQ.](#)

GENERAL CONFIGURATION

1. Preview mode

This mode allows only one person (the webmaster) to preview the notification banner and configure the module : the banner won't disappear and will only be visible by you.

 **The module is in *Preview mode* by default**

Preview mode: ☒ YES ☐ NO

Enable this option to preview the cookie banner in your front-office without bothering your customers (when the preview mode is enabled, the banner doesn't disappear, the module doesn't block cookies and only the person using the IP below is able to see the cookie banner).

You have to click on *Add IP* and *Save* to be this person.

IP for the preview mode:

 **IMPORTANT: Disable the *Preview mode* when you have finished configuring the banner**

Preview mode: ☐ YES ☒ NO

Don't forget to disable the preview mode and save the configuration when you have finished so that the notification banner can be visible by everyone, the banner can disappear and the module can block cookies.

2. Duration of the content for the use of cookies

Set the cookie lifetime (in seconds) during which the user content will be saved (1 year = 31536000s).

Cookie lifetime (seconds):

It allows the module not to ask users their consent for the use of cookies every time they come to your store.

The module only asks the user consent at the first visit and then keeps the consent during the time set above.

Once the time is over, the module will ask again the user consent. According to the CNIL (French organisation), the cookie lifetime can not be longer than 13 months.

3.Name of the consent cookie used by our module

Give a relevant name to the cookie used by our module to keep the user content (name by default: `_lglaw`).

Cookie name:



Don't use space inside the cookie name (use `_` or `-` instead)

It allows you to recognize this cookie among the other cookies used on your store. The cookie name will be shown when you scan your store to see the cookies used on your store.

4.SEO protection

The module is made to prevent the search engine bots below from seeing the cookie warning banner when they crawl your website.



Don't clear out the field below it is made to protect the SEO of your store.

SEO protection:

This list includes the main search engine bots in order to hide the notification banner when they crawl your web to protect the SEO of your store.

Don't hesitate to update this list at any time if you know other search engine bots.


BANNER CONFIGURATION

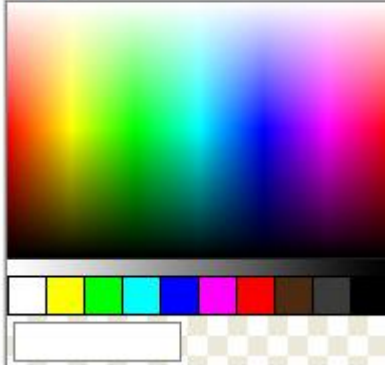
1. Choose the position of the cookie banner on the page (top or bottom of the page)

Banner position: ▼

- Top
- Bottom

2. Choose the background colour of the cookie banner

Background color: 



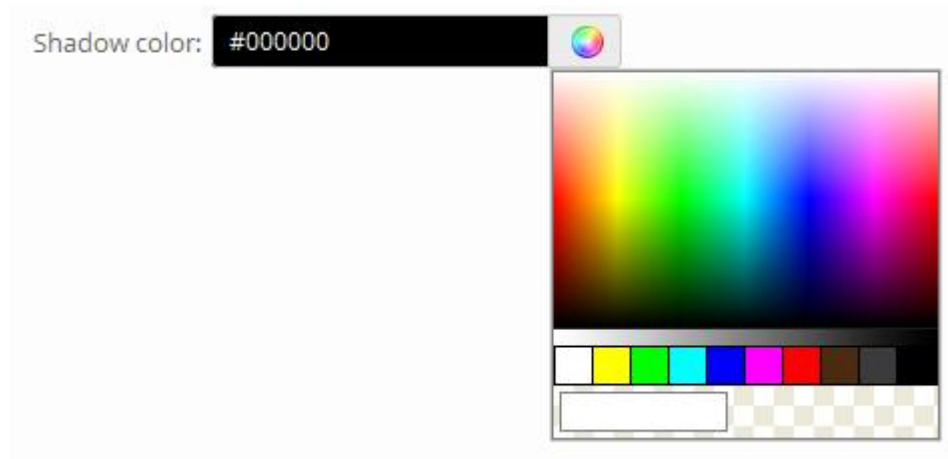
3. Set the level of opacity (transparency) of the banner

Background opacity: ▼

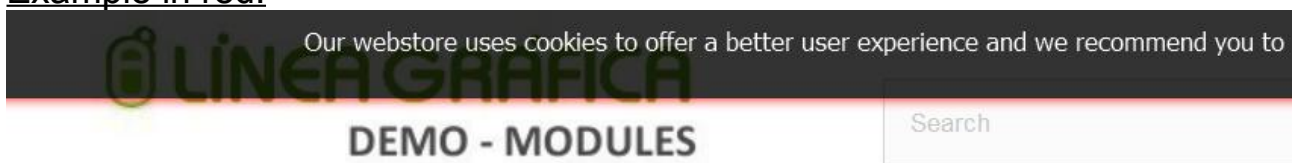
- 1
- 0.9
- 0.8
- 0.7
- 0.6
- 0.5
- 0.4
- 0.3
- 0.2
- 0.1
- 0



4. Choose the shadow colour of the cookie banner



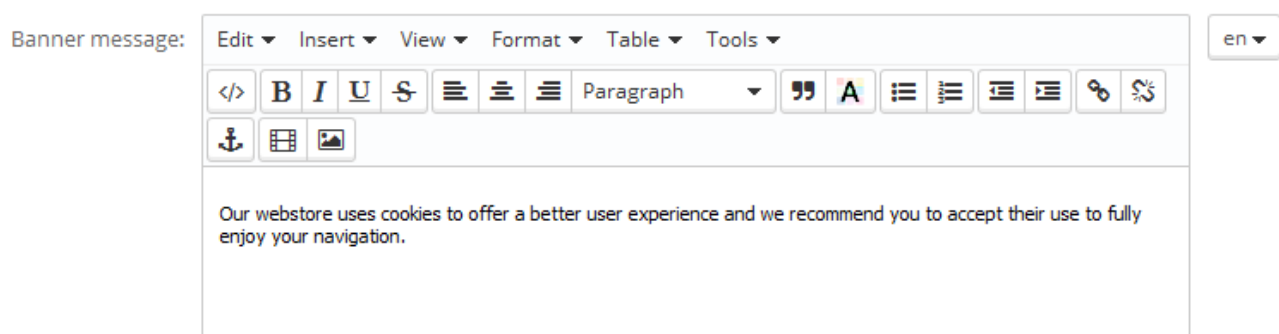
Example in red:



5. Choose the text colour of the cookie banner



6. Write and customize the style of the cookie text



Example of messages:

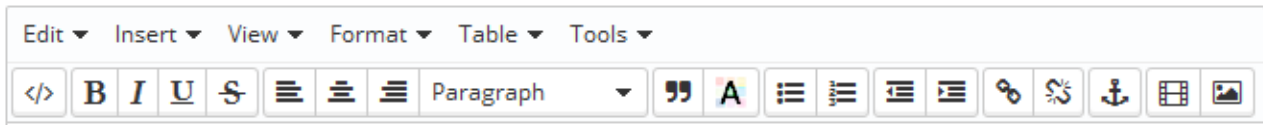
Acceptance through an agreement button:

Our webstore uses cookies to offer a better user experience and we recommend you to accept their use to fully enjoy your navigation.

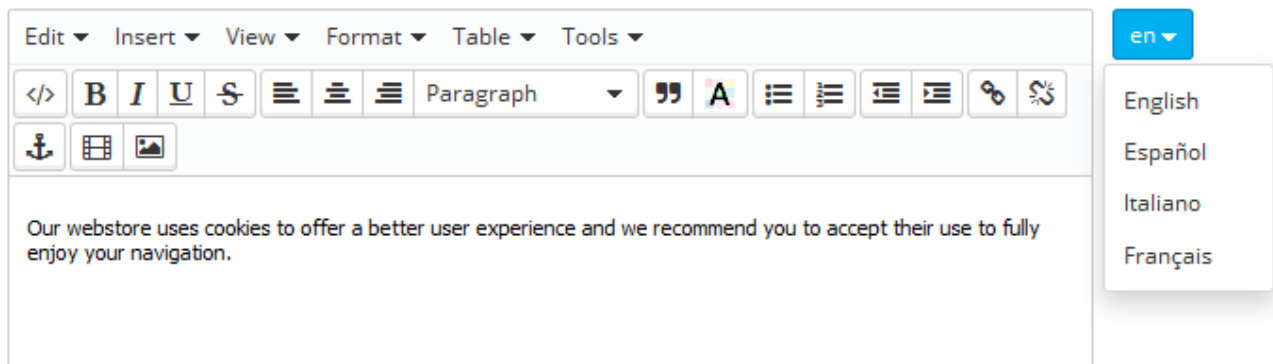
Acceptance through the navigation:

Our webstore uses cookies to offer a better user experience and we consider that you are accepting their use if you keep browsing the website.

Use the edition bar to customize the text (bold, italic, underline, colour, font, size, link, center...).



7. If you have a multilingual store, click on the button next to the text field to switch languages (automatic detection of the languages of your store) and add a different text by language



BUTTON CONFIGURATION

1. Choose the position of the buttons inside the cookie banner

Button position:

Buttons to the right of the tex

Banner without buttons

Buttons above the text

Buttons below the text

Buttons to the left of the text

Buttons to the right of the text

2. Mode “Accept cookies through navigation”

Accept cookies through navigation:

YES

NO

Disable this option is you want the banner to disappear only when users click on the "I accept" button (banner with buttons).

Accept cookies through navigation:

YES

NO

Enable this option is you want the banner to disappear automatically when users keep browsing your website (only if the option “Banner without buttons” is selected).

It allows you to show a banner without buttons in order to ask users less explicitly and less invasively to accept the use of cookies.

The banner will disappear and the disabled cookies will be enabled once users decide to continue their navigation and go to another page of the website.

3. Choose the title of the button 1 “I accept”

Title of the button 1 "I accept":

en

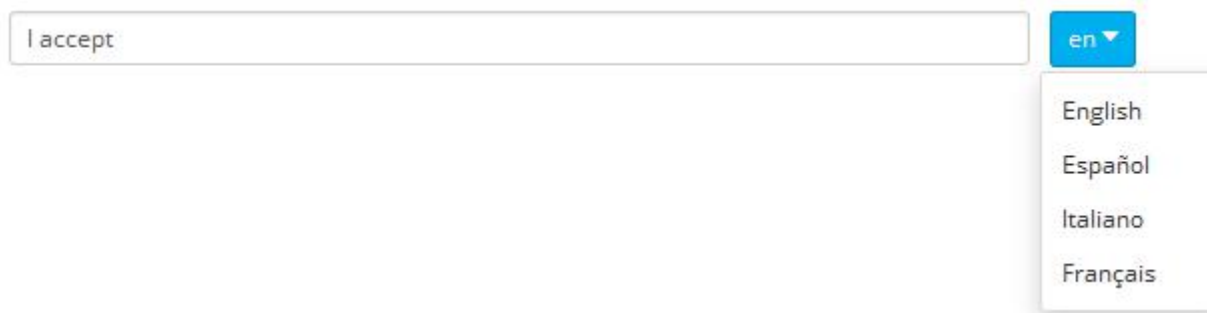
we recommend you to accept their use to fully enjoy your navigation.

I accept

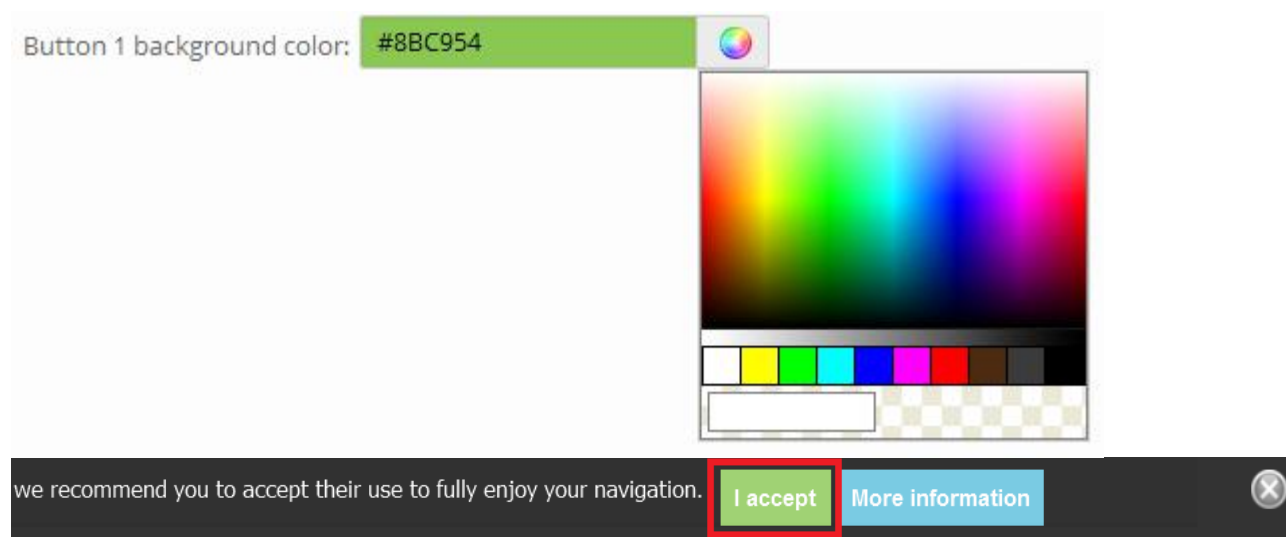
More information

X

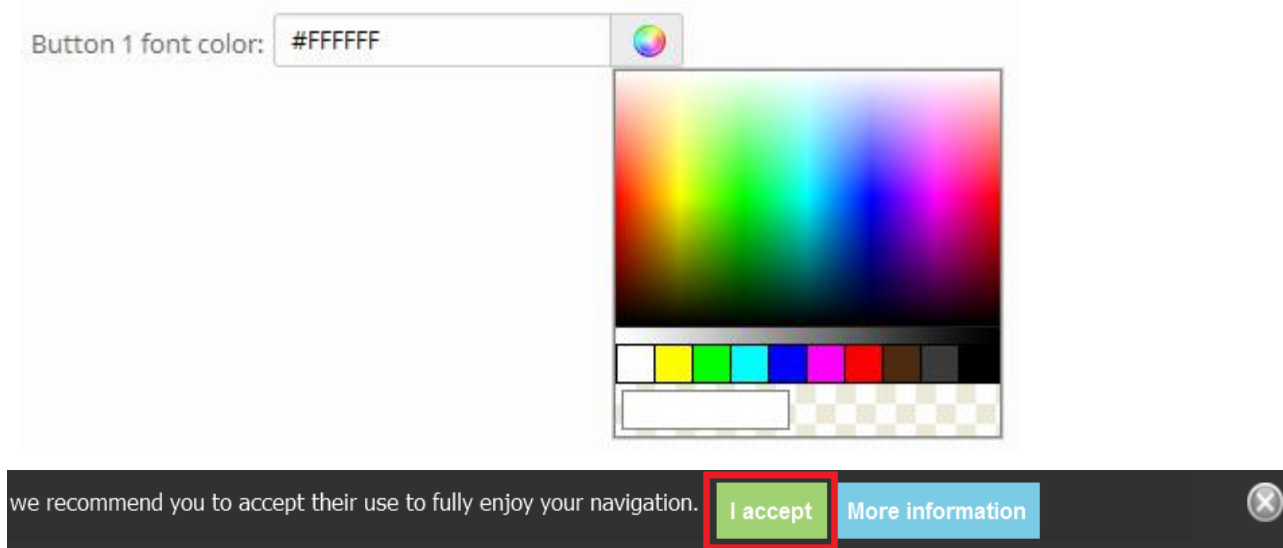
If you have a multilingual store, click on the button at the right of the field to switch languages (automatic detection of the languages of your store) and customize the name of the button in all the languages of your store.



4. Choose the background colour of the button 1 “I accept”

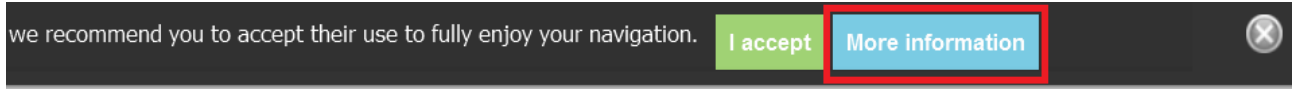


5. Choose the text colour of the button 1 “I accept”

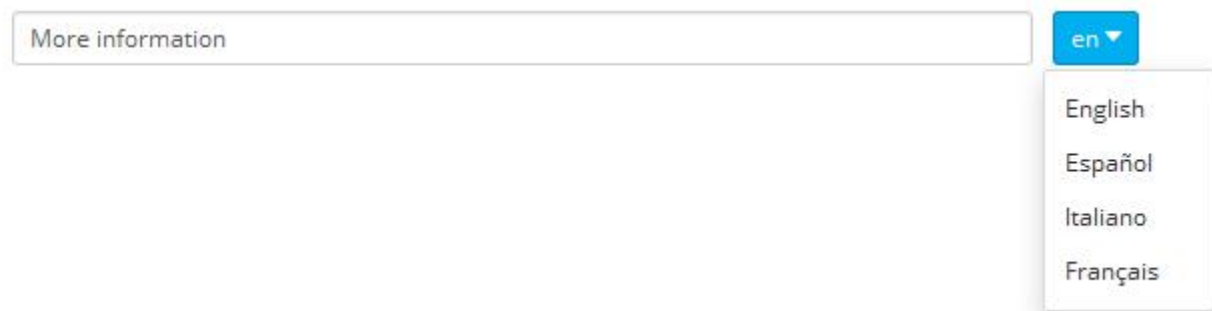


6. Choose the title of the button 2 “More information”

Title of the button 2 "More information": en ▼

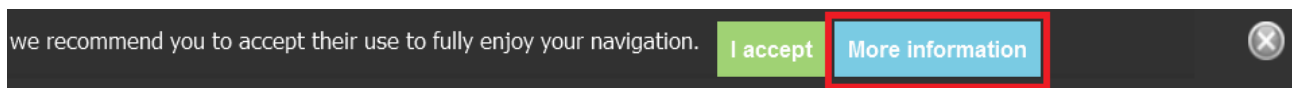


If you have a multilingual store, click on the button at the right of the field to switch languages (automatic detection of the languages of your store) and customize the name of the button in all the languages of your store.



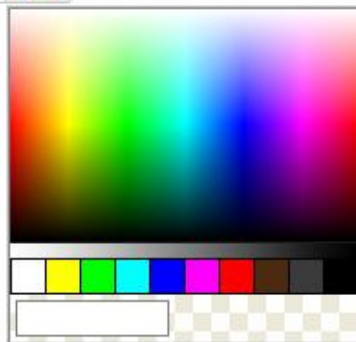
7. Choose the background colour of the button 2

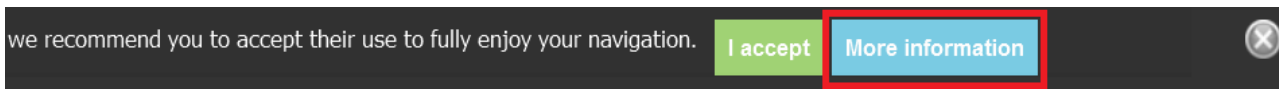
Button 2 background color: 



8. Choose the text colour of the button 2

Button 2 font color: 

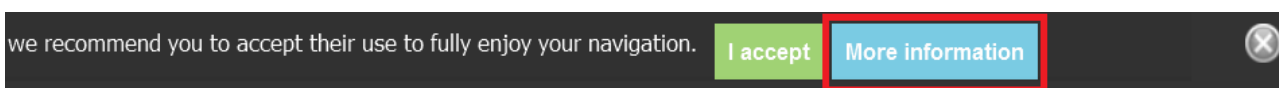




9.Choose the CMS page to which you want users to go when they click on the button 2 “More information”

Link of the button 2 "More information":

The *More information* button takes you to the CMS page you have chosen.



To customize the content of this page, go to the menu Preferences → CMS

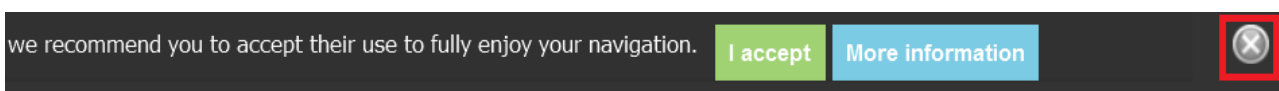
You can edit an existing page or create a new page dedicated to the use of cookies.

10.Choose the way to open the link of the button 2 “More information” (in a new or in the same window)

Open the link in a new window: ☒ YES ☐ NO

11.Choose to display or not a button to temporarily cross the cookie banner

Button to close the banner: ☒ YES ☐ NO



BLOCKED MODULES



To know which cookies you should disable, you must know first what are the existing cookies on your store.

1. Here are 3 different ways to know the cookies that are used on your store :

I) Cookie-Checker <http://www.cookie-checker.com/>

cookiechecker

Which cookies does a site use?

Use our tool to check which cookies are set and used by sites. Find out what the purpose is for each cookie and take action. Our tool helps you to detect privacy issues and comply with the EU cookie law.

<http://www.cookie-checker.com/>

Check



Check



Fix

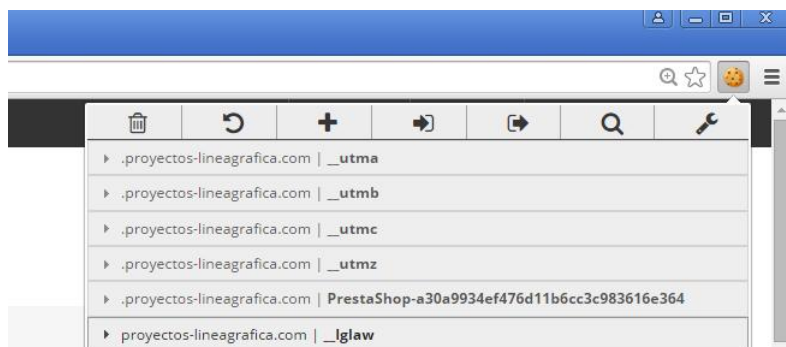


Most cookies

II) EditThisCookie (Chrome)

Download and install this extension:

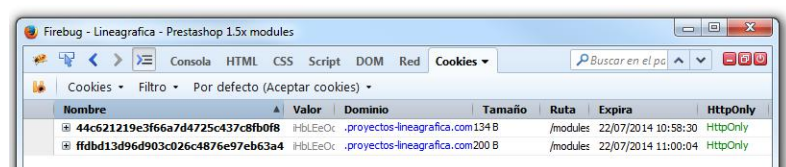
<https://chrome.google.com/webstore/detail/editthiscookie/fngmhnnpilhplaeedifhccceomclgfbg?hl=fr>



III) Firebug (Firefox)

Download and install this extension:

<https://addons.mozilla.org/fr/firefox/addon/firebug/>



2. Tick the modules that you want to disable until users give their consent

The module displays a table of all the modules installed on your store.

Block cookies:

	<input type="checkbox"/>	socialsharing		<input type="checkbox"/>	blockbanner		<input type="checkbox"/>	bankwire		<input type="checkbox"/>	blockbestsellers
	<input type="checkbox"/>	blocksocial		<input type="checkbox"/>	blockcategories		<input type="checkbox"/>	blockcurrencies		<input checked="" type="checkbox"/>	blockfacebook
	<input type="checkbox"/>	blockcms		<input type="checkbox"/>	blockcmsinfo		<input type="checkbox"/>	blockcontact		<input type="checkbox"/>	blockcontactinfos
	<input type="checkbox"/>	blockmyaccountfooter		<input type="checkbox"/>	blocknewproducts		<input type="checkbox"/>	blocknewsletter		<input type="checkbox"/>	blockpaymentlogo
	<input type="checkbox"/>	blockstore		<input type="checkbox"/>	blocksupplier		<input type="checkbox"/>	blocktags		<input type="checkbox"/>	blocktopmenu
	<input type="checkbox"/>	cheque		<input type="checkbox"/>	dashactivity		<input type="checkbox"/>	dastrends		<input type="checkbox"/>	dashgoals
	<input type="checkbox"/>	gridhtml		<input type="checkbox"/>	homeslider		<input type="checkbox"/>	homefeatured		<input type="checkbox"/>	productpaymentlogos
	<input type="checkbox"/>	statsbestcategories		<input type="checkbox"/>	statsbestcustomers		<input type="checkbox"/>	statsbestproducts		<input type="checkbox"/>	statsbestsuppliers
	<input type="checkbox"/>	statscatalog		<input type="checkbox"/>	statscheckup		<input type="checkbox"/>	statsdata		<input type="checkbox"/>	statsequipment
	<input type="checkbox"/>	statsnewsletter		<input type="checkbox"/>	statsorigin		<input type="checkbox"/>	statspersonalinfos		<input type="checkbox"/>	statsproduct
	<input type="checkbox"/>	statssearch		<input type="checkbox"/>	statsstock		<input type="checkbox"/>	statsvisits		<input type="checkbox"/>	themeconfigurator
	<input type="checkbox"/>	productcomments		<input type="checkbox"/>	sendtoafriend		<input type="checkbox"/>	cronjobs		<input type="checkbox"/>	sendinblue
	<input checked="" type="checkbox"/>	analytics									

2.1. If you know to which module corresponds the cookies, you just need to:

- Tick the module name in the table
- Save the configuration



analytics



2.2. If you don't know to which module corresponds the cookies, it's important to distinguish 3 types of cookies :

1. Technical cookies (long names) ex: ffdbd13d96d903c026c4876e97eb63a4

They are technical cookies from PrestaShop, they are used for the good running of the store and **should not be disabled**.

2. Consent cookie

The `_lglaw` cookie allows our module to work and keeps the user consent, this is why you **should not disable it**.

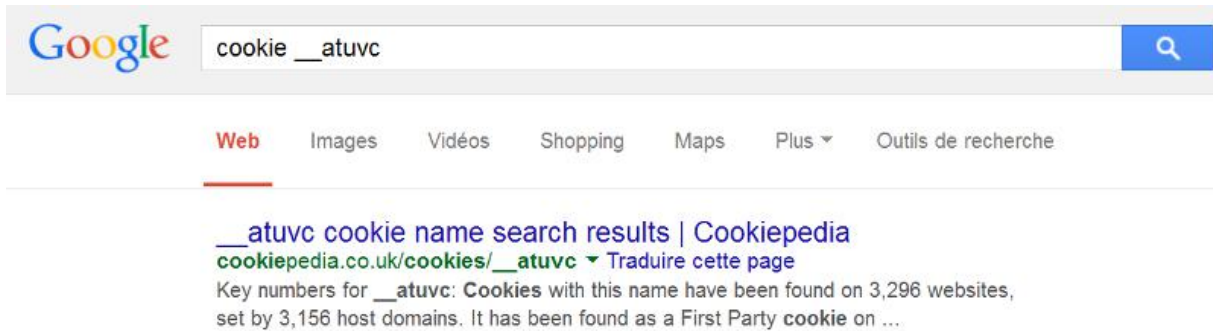
Cookie name:

This cookie used the name that you have specified in *General configuration*

3. Other cookies (third-party cookies)

The other cookies **must all be disabled**

2.3.To know to which module corresponds a third-party cookie, type its name in Google to get more information about it



We recommend you to go to the <http://cookiepedia.co.uk/> website that has an important database.

The most common third-party cookies belong to Google Analytics (*ganalytics*) and are named for example `_ga`, `_utma`, `_utmb`, `_utmc` or `_utmz`.



3.Once you have ticked the name of a module inside the table, it is important to:

- save the configuration
- refresh your website (F5)
- make another cookie research with Cookie-Checker, EditThisCookie ou Firebug
- make sure that the modules you have disabled no longer appear

If the cookies are not blocked, please read the section “*3.The disabled cookies keep appearing*” of our FAQ (next page).

FAQ – COMMON ERRORS

All the common errors about this module have been reported below and we explain to you in details how to solve them.

Please read the section that corresponds to your problem **BEFORE** getting in touch with us, you will probably find the answer to your problem in it.

<u>I) I don't manage to install the module.....</u>	<u>17</u>
<u>1.1 File too large.....</u>	<u>17</u>
<u>1.2 Directory not writable.....</u>	<u>17</u>
<u>1.3 Method already overridden.....</u>	<u>17</u>
<u>II) The banner doesn't appear on my store.....</u>	<u>19</u>
<u>III) The banner never disappears on my store.....</u>	<u>21</u>
<u>IV) The disabled cookies keep appearing.....</u>	<u>23</u>
<u>V) The banner and the module fields are empty.....</u>	<u>24</u>
<u>VI) I have not disabled the cookies on my store.....</u>	<u>24</u>
<u>VII) The page is refreshed after accepting cookies.....</u>	<u>24</u>

If the problem you are having is not listed, then please get in touch with us.

I) I don't manage to install the module

1.1 File too large

When installing the module, you may encounter this error message:

*File too large (limit of ***** bytes)*

Reason of the error: The problem comes from the value of your 'upload_max_filesize' variable that is not large enough compared to the module size.

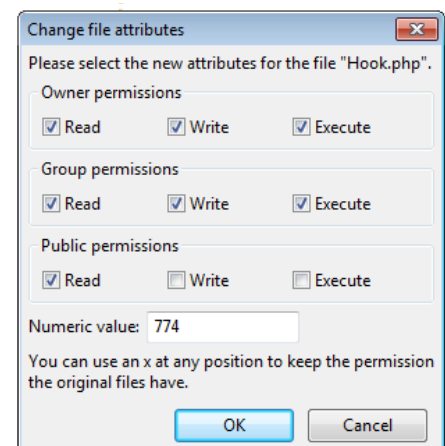
To solve the problem, you can either :

- Go to your FTP and increase the value of your 'upload_max_filesize' variable in the file "/config/ config.inc.php" or in the file "php.ini"
ini_set('upload_max_filesize', '100M');
- Or install the module directly from your FTP, you just need to unzip the module zip file and copy/paste the folder "lgcookieslaw" inside the folder "modules" of your FTP (the module will appear in your back-office as soon as the module folder is added into the "modules" folder).

1.2 Directory not writable

When installing the module, you may encounter this error message: *lgcookieslaw: Unable to install override: Directory not writable*

Reason of the error: The module needs to install a file on your shop (required to make sure the module work) but the current configuration of your server prevents the module from installing this file.



To solve the problem: Change the permissions of your FTP and add writing permission to the « override » folder and the files inside.

1.3 Method getHookModuleExecList already overridden

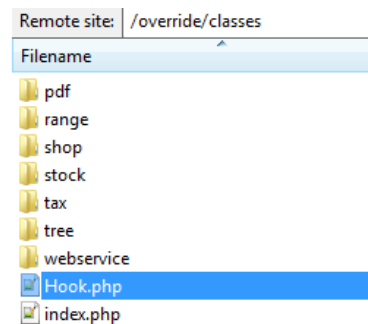
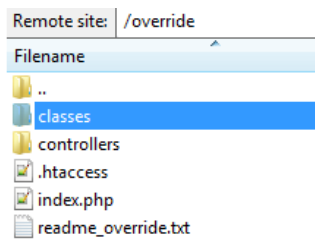
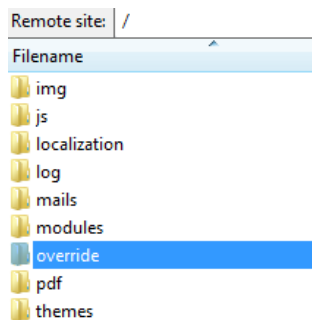
When installing the module, you may encounter this error message: *lgcookieslaw: Unable to install override: The method getHookModuleExecList in the class Hook is already overridden*

Reason of the error: On PrestaShop 1.5 and 1.6, the module automatically creates an override (required to make sure the module work) inside the folder override/classes/Hook.php. The problem is that you already have an override with

the same name (created by another module), which prevents our module from installing.

To solve the problem, you have to:

- a) Connect to your FTP
- b) Go to the folder *Override* → *Classes* and find the file *Hook.php*



- c) Rename the file *Hook.php* to *Hook2.php*
- d) Go to your backoffice and install the cookie module



Front Office Features

EU Cookie Law (Notification Banner + Cookie Blocker) v1.3.4 - by Línea Gráfica

Display a responsive and custom warning banner and disable cookies when users enter your website until you obtain their consent.

+ Install

- e) The module will be installed and a new file *Hook.php* will be created on your FTP
- f) Combine both overrides manually : open the old override *Hook2.php*, copy its content and paste it into the new override *Hook.php*

Warning :

To do it correctly, it's important to respect the file structure

```
class Hook extends HookCore
{
    function A
    {
        [...]
    }
    function B
    {
        [...]
    }
    [...]
}
```

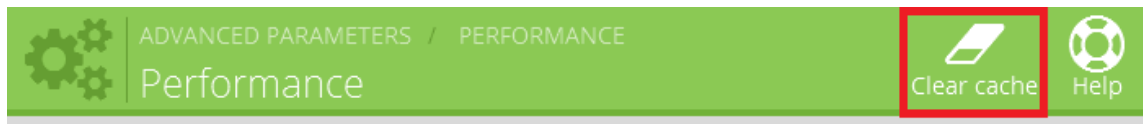
If you also have the same functions in the old override, don't duplicate the functions but combine them

II) The banner doesn't appear on my store

– 2.1 The preview mode should be disabled

Preview mode:

– 2.2 Clear out the cache of your store



– 2.3 Check your template (hook Top not displayed)

a) Connect to your FTP

b) Go to the folder "themes"

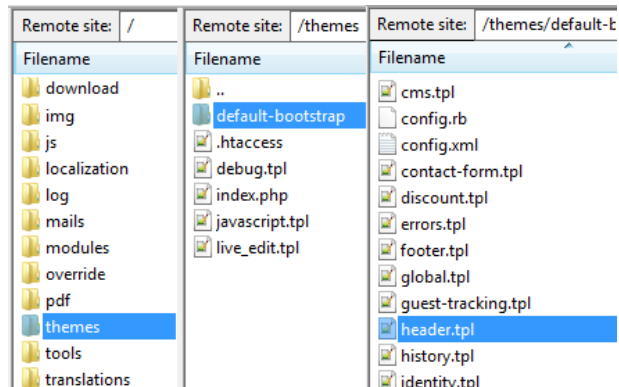
c) Go to the folder of your current template

d) Open the header.tpl file

e) And find the following line:

`{if isset($HOOK_TOP)}{$HOOK_TOP}{/if}`

or that line: `{ $HOOK_TOP }`



You can use the search tool CTRL+F to find the expression `$HOOK_TOP`

```

91 | | | | <div id="header_logo">
92 | | | | <a href="{ $base_dir }" title="{ $shop_name|escape:'html':'UTF-8' }">
93 | | | | 
96 | | | | </div>
97 | | | | {if isset($HOOK_TOP)}{$HOOK_TOP}{/if}
98 | | | | </div>
  
```

If you can't find one of these lines, it means that the problem comes from your template (the cookie module is displayed in the hook Top but your template doesn't display this hook)

To solve the problem: you just need to add the following line inside the header.tpl file (try to place it near the logo):

`{hook h="displayTop" mod="lgcookieslaw"}`

– **2.4 If you use *Page cache* module, mark our cookie module as dynamic and clear the module cache**

Go to the module configuration page, find the section *Dynamic modules* and mark our cookie module as dynamic. Then clear the module cache.

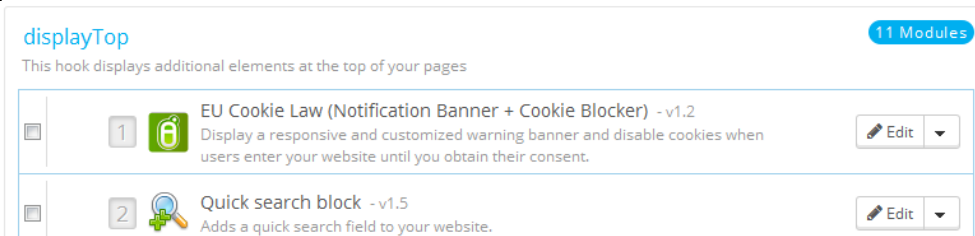


– **2.5.Delete the existing cookies of your browser**

If you have already accepted the use of cookies, the consent cookie will keep your consent during the duration set in the module and the banner will only appear again when the time is over. To avoid waiting until then, you just need to delete the existing cookies of your browser to see the banner again.

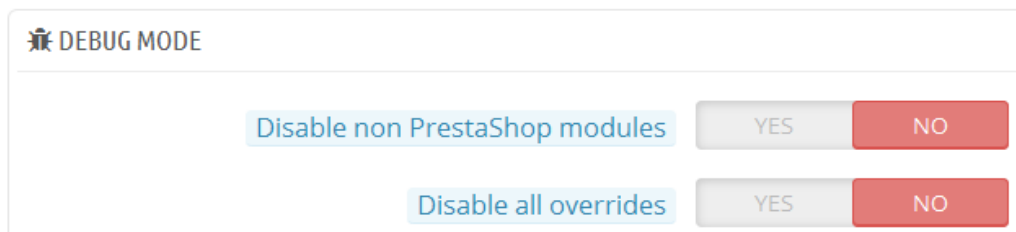
– **2.6.Make sure that the banner is not hidden by another module**

Go to the menu “Modules” → “Positions” and put our cookie module in first position



– **2.7.Non PrestaShop modules should not be disabled (PrestaShop 1.6 only)**

Go the menu *Advanced parameters* → *Performance*
You should have this configuration :

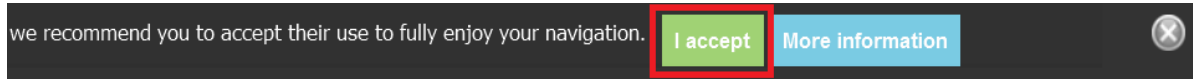


III) The banner never disappears on my store

– 3.1 The preview mode should be disabled


Preview mode: ☐ YES ☒ NO

– 3.2 Make you that you have clicked on the “/ accept” button (if the option “Accept cookies through navigation” is disabled)



Or make sure that you have gone to another page of your store (if the option “Accept cookies through navigation” is enabled)

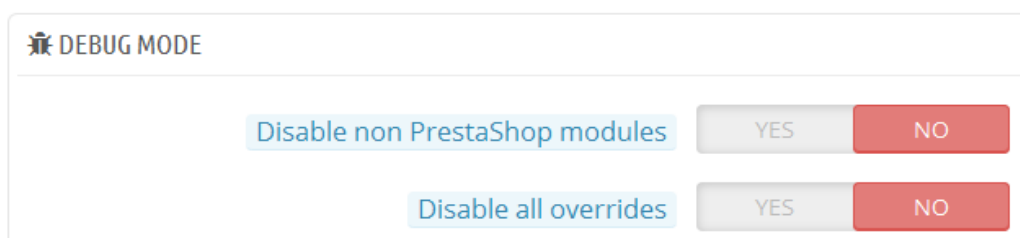


Note: The cross  only allows you to close the banner temporarily but doesn't correspond to the acceptance of cookies.

– 3.3 The overrides should not be disabled (PrestaShop 1.6 only)

Go the menu *Advanced parameters* → *Performance*

You should have this configuration :



– 3.4 The option “Accept cookies through navigation” should be enabled only when the option “Banner without buttons” is selected

Accept cookies through navigation: ☒ YES ☐ NO

Button position:

- **3.5.Don't put any space into the cookie name** (use _ or - instead)

Cookie name:

- **3.6.If you use *Page cache* module, mark our cookie module as dynamic and clear the module cache**

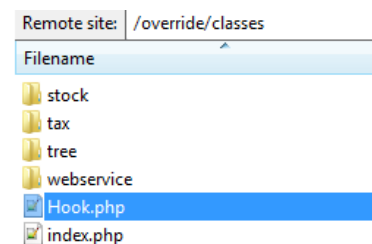
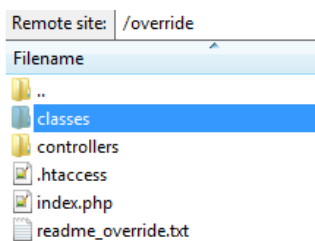
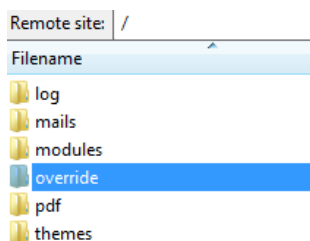
Go to the module configuration page, find the section *Dynamic modules* and mark our cookie module as dynamic. Then clear the module cache.



- **3.7.Check the override of the Hook.php file**

a) Connect to your FTP

b) Go to the folder « Override » → « Classes » and find the file « Hook.php » (path: /override/classes/Hook.php)



c) Open the file Hook.php and check if it contains the expression « lgcookieslaw » (CTRL+F)

d) If the file Hook.php doesn't contain the expression « lgcookieslaw » or if the Hook.php file doesn't exist, [please follow these instructions](#)

IV) The disabled cookies keep appearing


– 4.1 The preview mode should be disabled

Preview mode: ☐ YES ☒ NO

– 4.2 Delete the cookies of your browser and try again

– 4.3 The overrides should not be disabled (PS 1.6 only)

Go the menu *Advanced parameters* → *Performance*
You should have this configuration :

 DEBUG MODE

☐ Disable non PrestaShop modules
 ☐ YES ☒ NO

☐ Disable all overrides
 ☐ YES ☒ NO

– 4.4 Check the override of the Hook.php file

a) Connect to your FTP

b) Go to the folder « Override » → « Classes » and find the file « Hook.php »
 (path: /override/classes/Hook.php)

c) Open the file Hook.php and check if it contains the expression
 « lgcookieslaw » (CTRL+F)

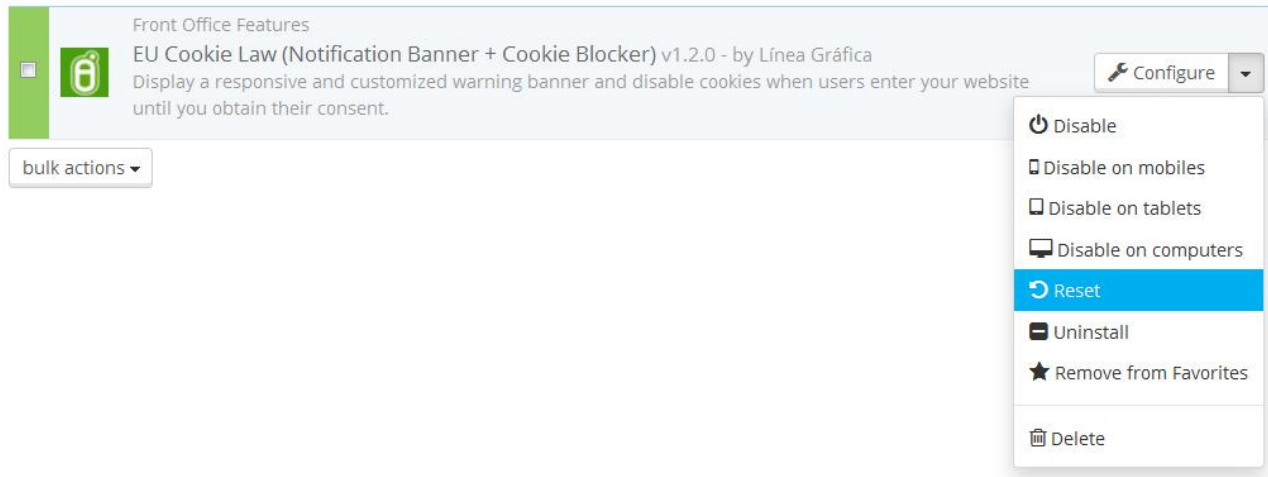
d) If the file Hook.php doesn't contain the expression « lgcookieslaw » or if
 the Hook.php file doesn't exist, [please follow these instructions](#)

– 4.5 Check the cache of your store

Connect to your FTP, go to the *Cache* folder and if you have a file named
class_index.php, delete it

V) The banner and the module fields are empty

If the module doesn't save the configuration, you just need to reset the module (uninstall + reinstall) to solve the problem.



VI) I have not disabled the cookies on my store

The module doesn't block cookies automatically, you must tell it which modules it has to block.

We explain to you in details in this guide how to identify cookies and how to block them.

We will gladly help you if you need help configuring the module but we decline any responsibility if you don't follow these instructions and don't block correctly the cookies on your store.

VII) The page is refreshed after accepting cookies

Once customers give their consent and accept the use of cookies, our module activates the cookies that were previously blocked, but it's technically not possible to do it without reloading the page, the page has to be reloaded to load the blocked modules.

YOUR OPINION

Please take the time to rate our module after buying it. This is quick, constructive for other PrestaShop users and it helps us develop our activity.

<http://addons.prestashop.com/en/ratings.php>

If you have a problem with our module, please get in touch with us before leaving a feedback, our technical support will do all its best to solve your problem.

Quality of the module	<input type="radio"/> ★ ★ ★ ★ ★
Quality of the documentation	<input type="radio"/> ★ ★ ★ ★ ★
Ease of installation	<input type="radio"/> ★ ★ ★ ★ ★
Comment and improvement :	
<div></div>	
<div>Apply</div>	

20

Me

by

- c

☐

OUR OTHER MODULES



COOKIES



REDIRECTS



SITEMAPS



SORT PRODUCTS



FREE SHIPPING



EASY DESIGN



DROPSHIPPING



VERIFIED REVIEWS



CREDIT NOTES



MOVE PRODUCTS



TOTAL EKOMI



REGENERATOR



ACCESS ORDERS



MOVING TEXT



BANNER ADS



QUESTIONS FAQ

Visit our store